

## Chromiumsteel (CS) - Quality Policy

- CS's vision is to be a customer driven supplier. In order to achieve this we will
  continually improve customer satisfaction by focusing on both product quality and
  quality of service. The overall aim of the company is to become a "First choice supplier".
- The Quality Management System will be a crucial tool in achieving our vision both in terms of product and service. ISO 9001/2015 will be the standard on which the QMS is based.
- The capabilities of the CS personnel and the structure in which they work will be reviewed on a continual basis. Effective communication together with focused education and training will be the means by which personnel will be continually developed.

Francesco Ruffo di Calabria Chief Executive Officer